

SHOPPING SAFER: VICTORIA CENTRE'S SECURITY SYSTEM UPGRADE



Project Information

Location:

Victoria Centre,
Nottingham

Suppliers:

Link CCTV Systems

Completion Date:

January 2024

In a remarkable 12-week project, Link CCTV Systems undertook the task of upgrading the security systems at Nottingham's Victoria Centre. The project aimed to modernise the surveillance systems, ensuring the safety and security of staff and customers. Central to this upgrade was the integration of Pelco's advanced technology, known for its cutting-edge surveillance solutions.

Pelco's solutions provided a comprehensive upgrade to every aspect of the Victoria Centre's CCTV infrastructure. 170 new cameras were deployed to replace the legacy analogue cameras on site, while 39 existing cameras were retained and integrated into the new Pelco Video Expert system, maximizing the original investment the site made in 2019. To support the upgrade, new data cabling was installed which will provide a long-lasting and high speed backbone for the centre.

From static to PTZ cameras, servers, and workstations, Pelco's equipment delivered high-definition clarity and seamless integration across all systems, significantly enhancing the surveillance capabilities of the shopping centre and ensuring precise monitoring and swift response to any incidents.

A standout feature of the project was the build of a bespoke control room tailored to the specific needs of the Victoria Centre. The works consisted of constructing a new working space including partition walls, carpets and furnishing. A new dedicated and bespoke CCTV desk was also introduced as part of the overall project, complimenting the impressive new LED lighting and spectacular monitor wall, enabling security personnel to monitor the entire premises with ease in real-time.

Throughout the project, the Link Projects Team demonstrated exceptional professionalism and expertise. Their meticulous planning and execution minimised disruption to the shopping centre's daily operations, ensuring a smooth transition to the upgraded systems.



LINK CCTV SYSTEMS



Victoria Centre

Due to the length of the project, combined with the centre's responsibilities and high levels of support to its staff and customers, the existing security systems were kept fully operational alongside the works. Link CCTV Systems supplied infrastructure and support to enable both the old and new control rooms to run simultaneously, culminating in an impressive final migration completed in a single night.

Ian Goodacre, Technical/Shopfit Manager at the Victoria Centre, had some very positive feedback regarding the project, touching on the improvement in quality of the new systems, "the improved quality of images has made a big difference in the reviewing of incidents. We now have more coverage in key locations than ever before."

When asked about Link's project management and delivery, Ian replied "We were pleasantly surprised with Links performance during this project. Right from the very beginning we felt assured that Link would deliver exactly what we required, and we were not disappointed. One of the most customer focused businesses that we have worked with."

He added further, "From the MD through to the installation team, everyone was very professional, communicated clearly and fully understood and appreciated the environment that they were working within."

The successful completion of the project at the Victoria Centre, completed ahead of schedule, further highlights the expertise of the Link Projects Team. The upgraded security systems not only enhance safety but also provide peace of mind to both staff and customers. With Pelco's cutting-edge solutions and Link CCTV Systems' commitment to excellence, the Victoria Centre is equipped with a state-of-the-art security infrastructure to meet the evolving needs of modern surveillance.

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Ian Goodacre
Technical/Shopfit Manager,
Victoria Centre

Can Link CCTV Systems upgrade your shopping centre's security systems? Contact us today!

www.linkcctv.co.uk

T: 0800 470 1991

E: service@linkcctv.co.uk

